



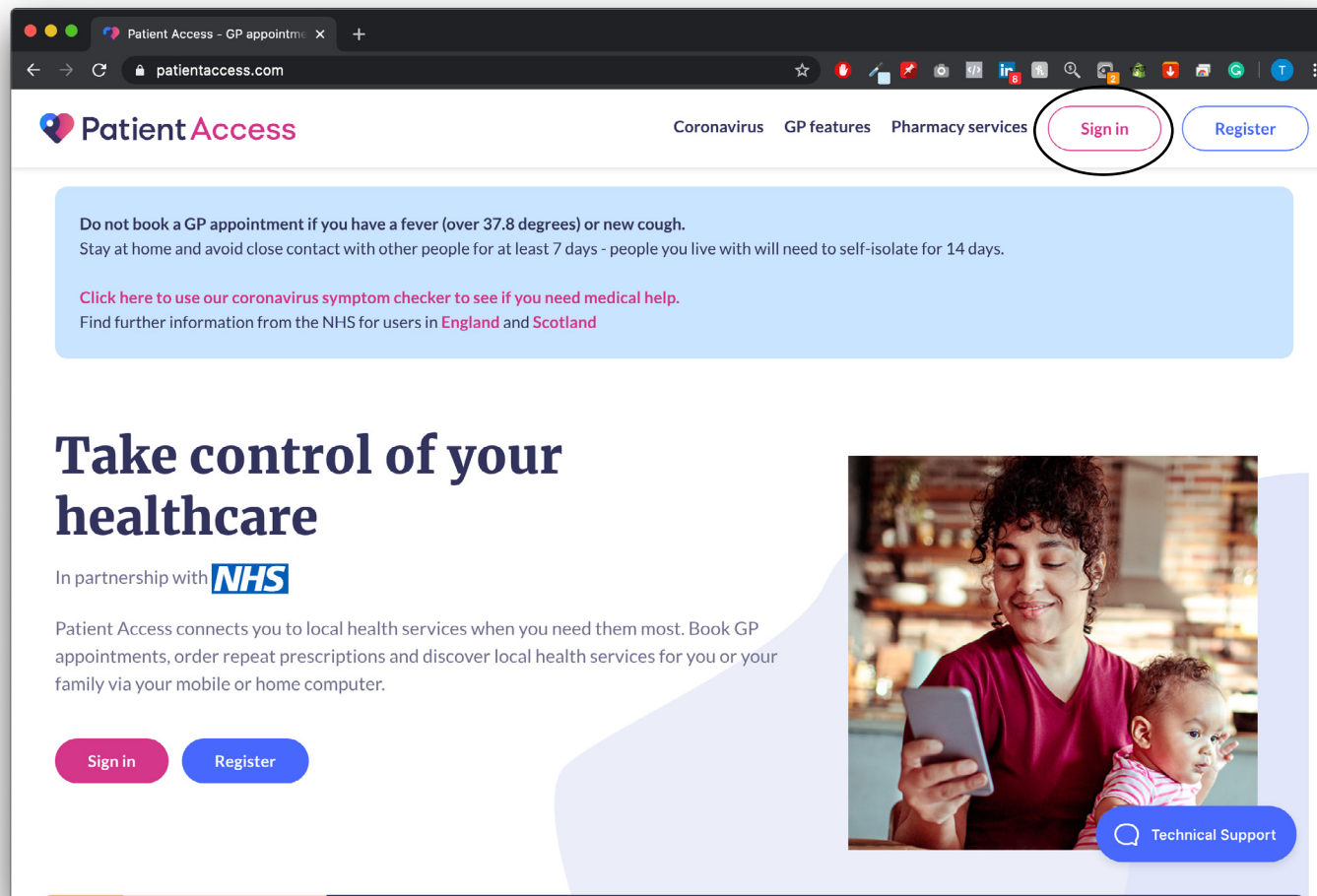
Rothschild House Group

Patient Access

02 - Requesting a prescription online

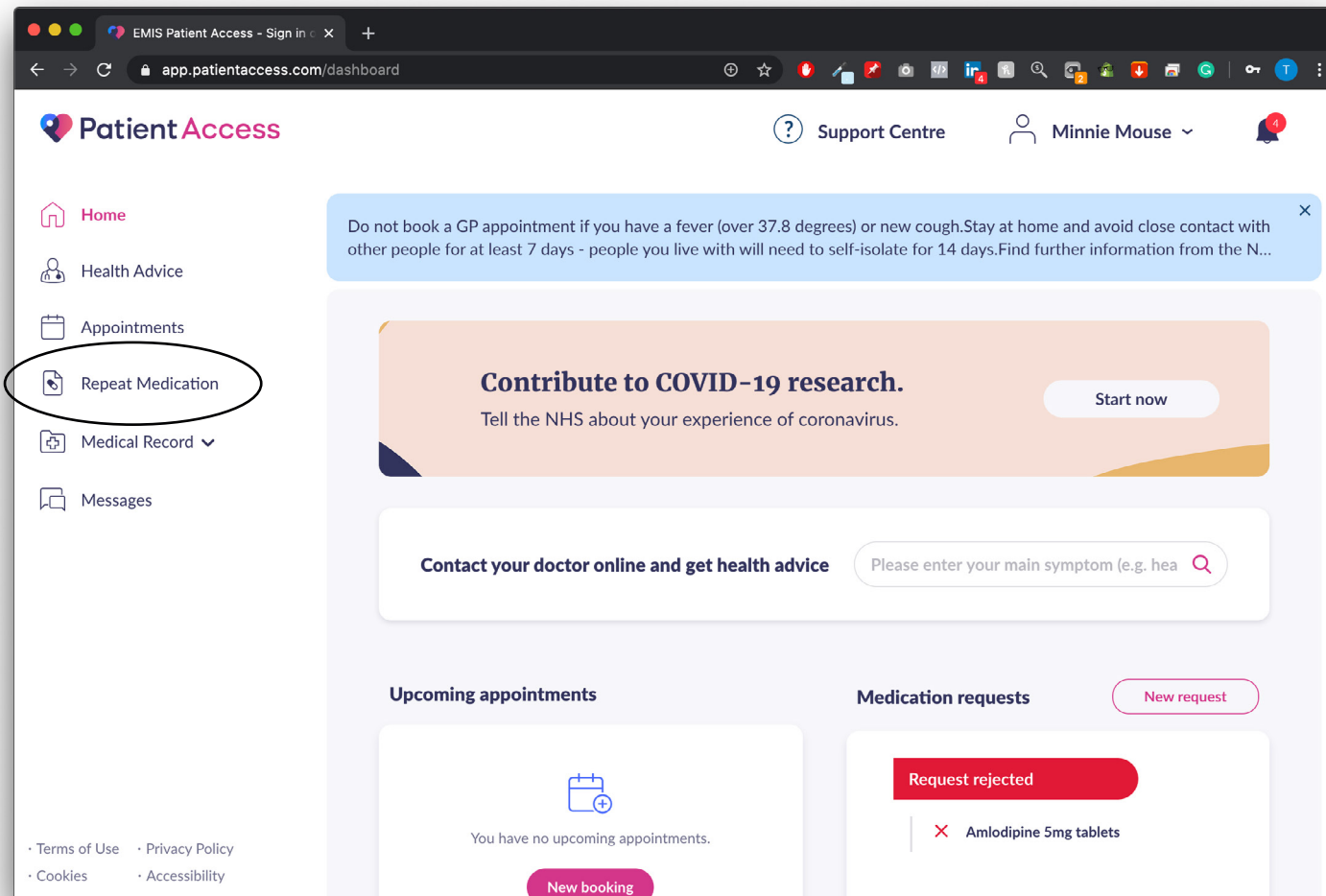
Step 1

To request a repeat prescription online please open your browser and go to patientaccess.com, then press sign in top right and log in to your online account. If you do not have an account please refer to guide 01.



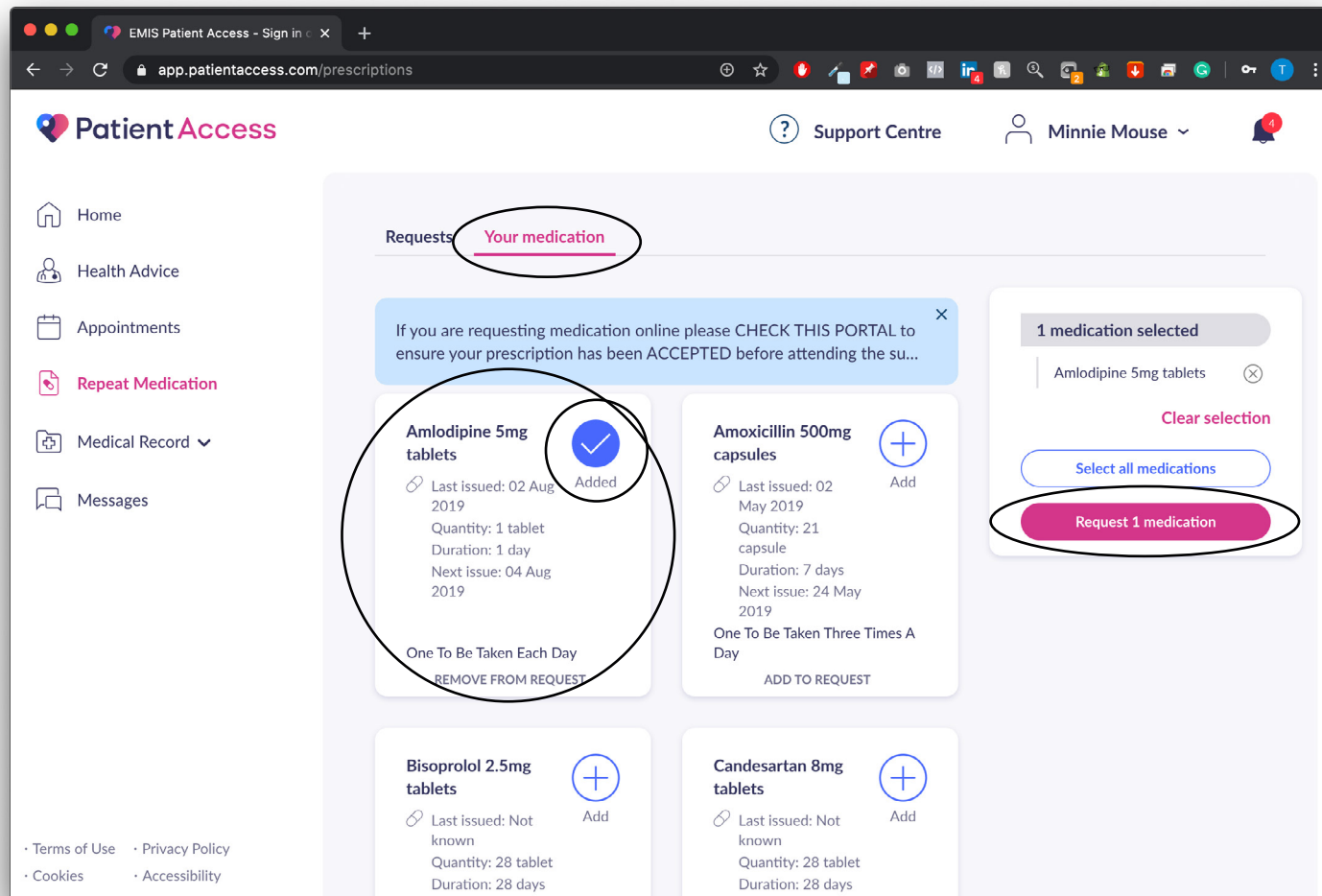
Step 2

Once logged in this is the home screen you will want to select the medication screen to order repeat prescriptions.



Step 3

Once you have clicked Repeat Medication, make sure Your Medication is selected on the top. Then, you select the medication you need to order and it will appear with a blue tick which says added and select the pink request medication button



Step 4

Then confirm request. Once it has been confirmed it is important to log on again within 24 hours to check the request has been accepted. If the prescription has been rejected you will be notified of this and you can contact the surgery.

The screenshot shows the EMIS Patient Access website interface. The browser address bar displays `app.patientaccess.com/prescriptions`. The page header includes the Patient Access logo, a Support Centre link, a user profile for 'Minnie Mouse', and a notification bell icon with a red badge showing '4'.

The main content area is titled 'Confirm your request' and includes a 'Back to medications selection' link. A '1 medication selected' summary box lists 'Amlodipine 5mg tablets' with the instruction 'One To Be Taken Each Day'. An 'Edit request' button is located to the right of this summary.

Below the medication summary is a 'Message for your practice' section with a text input area and a character count of '0/200'. Underneath is a 'Collection point (Optional)' section with a text input field labeled 'Enter your collection point...'. At the bottom of the form are two buttons: 'Cancel' and 'Confirm request'. The 'Confirm request' button is highlighted with a red circle.

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